



# EPX WebSuite

## Secure, Cost-Effective Payment Processing

EPX is revolutionizing the payments industry by providing fully integrated payment solutions enabling merchants to efficiently process credit card, debit card, stored value, and ACH payments on one reliable platform. Just a few of the business benefits include:

- enhanced data security
- increased processing speeds
- centralized and customized transaction reporting
- dedicated client services
- decreased risk exposure
- lower costs
- strengthened process reliability
- reduced potential points of failure

## EPX's Mission

EPX is dedicated to providing merchants with the most secure and cost-effective payment processing services. We will continue to research, build, implement, and support industry-leading payment processing solutions that facilitate PCI compliance, protect merchants, and enhance consumer confidence.

## Contact EPX

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EPX WebSuite gives merchants the tools needed for handling everything that comes after the transaction, including:

- **transaction reporting and lookup**
- **automated exports**
- **billing statements**
- **user setup and management**
- **exception processing**
- **online chargeback adjudication**

With up to five organizational levels, EPX WebSuite enables merchants to assign varying levels of access to their staff, and the browser-based technology ensures that merchants can access the system in real-time, from any web-connected PC.

EPX WebSuite is optimized to seamlessly operate with EPX Virtual Terminal or EPX vPost.

## Online Reporting and Data Analysis

EPX WebSuite reporting provides a **secure, easy-to-use reporting interface** that enables merchants to organize and share information. From **summary reports, to historical analysis, to individual detailed transaction data**, EPX electronically stores and guards sensitive transaction information in a painless manner.

One of the key strengths of EPX WebSuite's reporting system lies in its ability to provide summaries for a merchant's entire business from one secure location. **Reconciliation** is now made simple with all deposit information clearly summarized for each division, location, or product—exactly how a merchant needs it. Data can be viewed and downloaded instantly via the browser interface and can be downloaded in **Adobe PDF, HTML, MS Excel, RTF, Plain Text, and TIFF** formats.

To: 09 July 2008

Apply Filter

#	Tran Type	Amount	Currency	Net Resp	Auth
	ECOM Purchase Auth and Capture	\$0.00	USD	Check Digit Err (06)	
	ECOM Purchase Auth and Capture	\$50.00	USD	Exact Match (00)	084558
	ECOM Purchase Auth and Capture	\$50.00	USD	No Match (05)	008942
	ECOM Purchase Auth and Capture	\$50.00	USD	Exact Match (00)	0085
	ECOM Purchase Auth and Capture	\$50.00	USD	Exact Match (00)	00876
	ECOM Purchase Auth and Capture	\$221.00	USD	Decline (51)	
	ECOM Purchase Auth and Capture	\$75.00	USD	Exact Match (00)	054999
	ECOM Purchase Auth and Capture	\$50.00	USD	Zip Match (00)	02902
	ECOM Purchase Auth and Capture	\$1,101.00	USD	Approved (00)	2478
	ECOM Purchase Auth and Capture	\$1,150.00	USD	Exact Match (00)	85709
	ECOM Purchase Auth and Capture	\$829.00	USD	Exact Match (00)	06651
	ECOM Purchase Auth and Capture	\$0.00	USD	Chk Digit Error (06)	
	ECOM Purchase Auth and Capture	\$0.00	USD	Exact Match (00)	376

## Exception and Chargeback Processing

A major feature of EPX WebSuite is the **ability to deliver and adjudicate chargebacks online**. Chargebacks are a reality for any business and are usually a very paper-intensive, time-consuming part of a merchant's operation.

EPX WebSuite's online chargeback reporting **eliminates the paper and instantly matches the chargeback to the original transaction**. This tool dramatically reduces the amount of time spent responding to and disputing chargebacks. Additionally, **EPX team members are merchant advocates throughout the dispute process**. EPX experts work directly with merchants to navigate them through the Associations' dispute processes to ensure they receive all of the reversals they are entitled to.



EPX is a member of the Payment Card Industry Security Standards Council. EPX is PCI v1.2 compliant, VISA USA CISP compliant, and MasterCard SDP compliant.